



Quality Policy

Animal Healthcare Services Ltd trading as Veterinary Instrumentation (Vi) are a Covetrus company and proprietary brand which is committed to maintaining an enviable position as veterinary industry leaders in design and manufacture of orthopaedic implants, surgical instruments and the supply of other manufacturers associated equipment aimed at improving animal health and welfare.

Vi's supply of own brand products is manufactured to national and international standards to ensure only the highest quality is supplied to meet customer requirements.

To ensure a prompt, flexible and accurate response to customer needs, management are committed to ensure all staff fully contribute to continued growth.

As such Vi have embedded into its culture a Quality Management System (QMS) that is based on the requirements of ISO 9001:2015 to meet applicable statutory and regulatory requirements including ISO 13485:2016, Good Manufacturing Practice (GMP) of medical devices and EU 2021/1248, Good Distribution Practice (GDP) of veterinary products.

Vi management encourage all employees of all departments to freely make suggestions for continued business improvement and efficiency within the context of Vi as an organisation in line with the company's strategic direction. The intension is to drive up operational excellence, product performance, customer satisfaction and in addition support the wider Covetrus business and any other interested parties.

James Burge

A handwritten signature in black ink, appearing to read 'James Burge', written over a white background.

Managing Director