



## Vi Returns Form

Please complete the form below. Invoice or sales numbers will help us process your return accurately.

Print off the form and post back with returning items.

REMEMBER we can only accept unwanted items for credit which are in re-saleable condition.

Implants should be repacked into the original bags they were supplied in. We reserve the right to return items to you which are not fully suitable for resale.

It is the SENDER'S RESPONSIBILITY to make sure items are SAFELY & SECURELY PACKAGED for return.

**NOTE WE ARE ONLY ABLE TO PROCESS RETURNS THAT ARE SUBMITTED WITH A COMPLETED FORM.**

Returns incur a £10.00 restocking fee if under £100.00, or 10% of the product value if over £100.00 unless previously agreed.

 [@VeterinaryInstrumentation](#)

 [@Veterinary Instrumentation](#)

Veterinary Instrumentation, Distington House,  
26 Atlas Way, Sheffield, S4 7QQ

T: 0345 130 9596

Overseas T: +44 114 258 8530

E: [info@vetinst.com](mailto:info@vetinst.com)

W: [www.vetinst.com](http://www.vetinst.com)

Account no./Post code:

Practice name:

Contact name:

Phone no:

Contact email address:

Date sent:

Returns Reference Number	Vi invoice or order number	Product code	Returned Quantity	Reason for return (select code & provide details)

(Please list further items on a separate sheet)

Returns codes:

1 - Item(s) not needed

5 - Order correct - incorrect item(s) received

2 - Item(s) ordered in error

6 - Item(s) on invoice - item(s) not received

3 - Item(s) not as expected (please provide details)

7 - Faulty item(s) (please give description of fault)

4 - Order incorrect (please provide details)

Notes/comments

**Office use only**

Vi Team Member:

Vi Returns ref:

Date received:

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## Vi Returns Form Post Label

Please detach the postal label below and attach to your parcel. Please ensure that the correct postage is applied. It is recommended that the parcel is sent via a trackable method. The postage fees are the responsibility of the sender.



AFFIX CORRECT POSTAGE

# RETURNS DEPARTMENT

**Vi**

Animal Healthcare Services Ltd,  
26 Atlas Way,  
Sheffield,  
South Yorkshire,  
U.K. S4 7QQ

# HANDLE WITH CARE

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